Supplemental - Table 2. Detailed description of text message interventions

Source (Country)	Detailed Intervention Description
Narring et al. [35]	Purpose: Improve attendance in a multi-disciplinary clinic
(Switzerland)	
	Intervention:Generic text messages in French to all participants
	 Sent between 8 and 11 am the day before scheduled appointment
	Customized for date/time of appointment and name of the doctor
	Two-way communication, patients could respond by "No" if they did not plan to attend their
	scheduled appointment
	• Text messages automatically, based on scheduled date, through "Easy Smart Care" using
	EasyMed Services Inc. platformResearch assistant and EasyMed Inc. managed text messages
	Was not possible to know if text messages were received
	No incentives or rewards for participation
Branson et al. [36]	Purpose: Improve attendance in mental health clinic
(United States)	
	Intervention:
	 Generic text messages to all participants Sent the night before scheduled therapy session
	Research staff used a study cell phone to send reminders
	• Confidentiality maintained, no reference to nature of the appointment (e.g., "C u Wed @8")
	One-way communication, from research staff to patients
	Participant phone number was verified at time of enrollment by texting study cell phone one
	timeParticipants' phone numbers saved on study cell phone and deleted after completion of the
	study
	Participants offered \$20 prepaid cellular phone minutes per month to offset cost of text
	reminders
	Participants received \$20 gift-card after 3-mon follow up interview regarding satisfaction with
0 1 50=1	intervention
Castano et al. [37] (United States)	Purpose: Improve continuation of oral contraceptive pills at 6 months
(Office States)	Intervention:
	Daily text messages for 180 days (6 months)
	Each participant decided her text-message start date and time of delivery in a given day
	Text messages sent through secure web-based platform Manages postert varied and included:
	 Message content varied and included: Introductory message (n=1)
	O How to change contact information or message time (n=3)
	o Educational messages (n=47), repeated 4 times
	o Two-way communications for quality control (n=12)
	o Final message (n=1)
	Total individual message length under 160 characters Confidentiality maintained no names or mostion of oral contracentive pills.
	 Confidentiality maintained, no names or mention of oral contraceptive pills All text-messages were available in English and Spanish
	Participants could login to study web portal to change time of daily text messages, contact
	information, or discontinue text messages at any time
	Participants instructed to direct all medical questions to health care providers
	• Participants received \$10 compensation that cover the cost of text messages for 6 month study period
	Intervention and Control:

	SOC included counseling by staff, and educational handout that covered use, effectiveness, risks or side effects, benefits, and mechanism of action
Hou et al. [38] (United States)	Purpose: Increase oral contraceptive pills adherence
	Intervention:
	Daily text messages for 90 days (3 months)
	Generic message content "Please remember to take your birth control pill"
	Customized text delivery time based on participant preference
	Text sent through TXT Signal, Inc., Gainesville, FL
	Intervention and Control:Received EMD (SIMPill) for real-time pill adherence assessment (Clinical Technology
	Advisors, Inc., Acton, MA)
	• Were asked to charge their EMD once a month, with a reminder sent to them the 15th day of every month
	Completed paper pill diary for 3 month, returned at end of study
	Were allowed to use a phone or clock alarm as reminders
	Participants were allowed to chose from 2 oral contraceptive pills regimens
Trent et al [20]	
Trent et al. [39] (United States)	Purpose: Improving Depo-Provera appointment attendance
	Intervention (DepoText):
	Messages included: Note that the second of the se
	O Welcome message
	o Daily appointment reminder text starting 72 hours before appointment date
	O Education on condom use for STI prevention, weight management, encouragement to
	call with problems, and a reminder for STI screening
	Generic message content to all participants with nurse case manager signature at the end of
	the text • Massage delivery and nations responsiveness were tracked
	Message delivery and patient responsiveness were tracked Two years communication as national responsiveness were tracked
	• Two-way communication as patients responded "Yes" or "No" if they plan to attend
	appointment, if "No", e-mail sent to nurse to reschedule
	• \$10 remuneration for completing baseline web-based survey, and \$5 if they notified nurse
	manager with any change in their contact informationConfidentiality was relatively maintained, no patient names, but content was related to Depo-
	Provera use and sexual health
	Depo-Text sent through Compliance for Life short messaging system platform (iReminder,
	LLC, Westfield, NJ)
	Intervention and Control:
	SOC included nursing assessment, medical assessment if indicated, counseling, appointment
	card with next injection date, and automated clinic appointment reminders to their home phones
Suffoletto et al. [40] (United States)	Purpose: Reduce sex risk behavior among at-risk young adult females discharged from emergency department
	Intervention:
	• Participants received initial welcome messages describing the program at time of enrollment
	• Each Sunday at noon, a sequence of text messages was sent to:
	O Assess risky encounters over the past week
	O Provide personalized feedback on risk behavior
	o Prompt collaborative goal setting to not have a risky encounters over the coming week
	Text messaging algorithm:
	O If no response to weekly queries within 6 hours, a second text was sent with the same
	initial assessment message

- o If no response in 12 hours following the second message, data were considered lost and participants were re-texted the following week
- O If no assessments completed for 2 weeks, participants were e-mailed to check their contact information (e.g. phone number)
- Informative messages sent in-between weekly assessments to increase individual's perceived:
 - o Susceptibility of getting STIs
 - O Severity of health risk associated with STIs
 - O Benefits of adopting protective behaviors (e.g. using condoms)
- Feasibility based on eligibility, enrollment, and completion rates
- Intervention group evaluated acceptability based on a survey of the value of provided information and intervention usefulness

Control:

 Received a welcome text message, and follow up messages with how many weeks left in the study

Intervention and control:

- Logged into study website to complete follow-up final questionnaire that measured alcohol use and sex behaviors, similar baseline questionnaire
- Participants received \$10 after completing baseline questionnaire, and \$20 after completing final questionnaire

Cornelius et al. [41] (United States)

Purpose: Improve HIV knowledge and attitudes toward condoms among African American adolescents

Intervention:

- Becoming a Responsible Teen (BART) curriculum
- Seven weekly sessions conducted at 10 AM on Saturdays at the University
- Information sessions covered the topics of understanding HIV, sexual decision making, developing condom skills, learning and practicing assertiveness communication skills, personalizing risks, and spreading the word about BART
- O Each session lasted for about 90 to 120 minutes
- o Final session (graduation) at the 3-month follow-up and participants took post-BART surveys on the computer
 - Text messaging:
- o Started the day after completion of BART curriculum
- O Daily multi-media mobile cell phone boosters (text messages, pictures, and videos)
- o All messages were delivered at 3 PM daily for 3 months
- Participants were required to respond to each message and the assigned facilitator sent tailored responses to each reply
- Participants were also allowed to text their assigned facilitators with additional questions about the process or any topic related to safer sex practices
- O Each participant were provided a smart phone with unlimited text messaging and Web access for 90 days
- O At the end of 3 months of texting, participants returned for a follow-up session, completed follow- up surveys on the computer, and attended a graduation ceremony (session 8 of the BART curriculum)
 - Facilitators:
- O Two trained master facilitators were responsible for training other facilitators and sending daily text messages to participants
- O Six additional facilitators were hired to deliver the face-to-face information and to respond to participants' text messaging responses
- Required to be African American, have some college education or experience working with adolescents, and have effective communication skills
- Trained to deliver the BART curriculum and to respond to participants' text message responses via smart phones

	• Participants were compensated \$20 for each weekly session and \$50 for the 3-month follow-up session
Moore et al. [43] (Wales)	Purpose: Reduce future alcohol consumption based on data of past alcohol expenditure
	Intervention:Definition of different alcohol units was sent to participants
	Daily text messages sent at 11 am requesting alcohol consumption data, in units, in the preceding day
	 Participants could leave the study and stop receiving text messages any time Intervention was a single text message intervention sent to participants half-way through the study (week-4) with their alcohol expenditure in the previous month, calculated based on their reported consumption and average price unit Intervention message read "Alcohol study: We estimate that you have spent £x on alcohol in the past month"
Haug et al. [44] (Switzerland)	Purpose: Reduce alcohol binge or problem drinking in vocational school students.
	 Intervention: Alk-Check, automatically generated individually tailored online feedback and SMS messages Content of both components was based on effective social norms intervention programs Online program: Tailored according to: gender, age, number of standard drinks in a typical week, and frequency of risky single-occasion drinking (RSOD) occasions in the last 30 days. Feedback included graphical and textual information concerning (1) drinks per week in relation to the age and gender-specific reference group, (2) financial costs of drinking, (3) calories consumed with alcoholic drinks, and (4) number of heavy drinking occasions in relation to the age and gender-specific reference group Included an option to print and send electronically to the participants' email accounts Text messages: All participants received text messages for a period of 12 weeks Participants were assigned to one of three risk groups (Non-risk, Low-Risk or High-Risk), based on the number of RSOD occasions in the last 30 days Messages were sent either weekly (low risk) or weekly + bi-weekly (high risk) Content and number of text messages were tailored according to: gender, motivation for reduced alcohol consumption, alcohol-related problems, typical drinking day and time, number of standard drinks in a typical week, and maximum number of drinks on a single occasion during the last 30 days Program participants would take part in a draw for 10 vouchers worth €50
Haug et al. [45] (Switzerland)	Purpose: Increase smoking cessation and reduce cigarettes consumption in vocational school students Intervention:
	 SMS-COACH, an SMS two-way text message-based intervention over a period of 3 months The intervention program consisted of:
	 An online assessment of individual smoking behavior and attitudes toward smoking cessation A weekly SMS text message assessment of smoking-related target behaviors sent at a fixed time point each week (6 pm on the weekday of study registration). Participants replied with a single letter or number. 2 weekly text messages tailored to the data of the online and the SMS text message assessments An integrated quit day preparation and relapse-prevention program Included cognitive behavioral and motivational components that were based on the Health Action Process Approach (HAPA) and its different stages: 3 non-active stages (pre-

• The HAPA stage was assessed in even weeks and the number of cigarettes smoked per day or week was assessed in odd weeks Content of text messages was tailored according to participants' HAPA stage and data gathered at baseline and a weekly assessments • Participants received: o A total of 37 text messages (1 welcome message, 11 assessment messages, 24 tailored feedback messages, 1 goodbye message). o Plus additional 42 text messages if they used the quit day preparation and relapseprevention as 2 daily text messages from 1 week before the scheduled quit date until 3 weeks afterwards All incoming and outgoing text messages were automatically recorded, and all incoming messages were analyzed immediately Equivalent of €8 was offered as reimbursement with an equivalent of €0.80 offered as reimbursement for each SMS text message response to the weekly SMS text message assessments in the program Control: • Participants did not receive any of the intervention elements of the SMS-COACH program • Equivalent of €8 was offered as reimbursement Bowen et al. [47] **Purpose:** Improve oral hygiene compliance and reduce plaque formation in orthodontic patients (United States) **Intervention and Control:** • Both watched an audiovisual presentation on how to properly brush with a conventional toothbrush **Intervention:** • Generic text messages 2-3 weekly for 4 weeks with a total of 12 messages, then once weekly for 8 weeks Messages emphasized the importance of oral hygiene and served as a reminder for brushing their teeth as well • Text limit was 160 for all messages • Automated text messages were sent through Televox platform • No customization for time of delivery • Participants names were not revealed in the text messages · All teeth photographs both groups were taken with the same professional camera with digital image analysis by Digimizer Lau et al. [48] **Purpose:** Promote physical activity in school age children (Hong Kong) Intervention: Internet PA program accessed twice weekly: o Utilized an existing previously tested program, Teenstep.com Text-messages: o Daily text messages in weekdays O Adapted from previous SMS-based health behavior interventions o Constructed to imitate a colloquial dialogue with a virtual friend "Jackie" to establish rapport as human-human interactions o Message topics focused on motivation, information, behavioral skills, re-enforcement of PA benefits or solutions for PA barriers o Participants were offered monthly incentives (e.g. water bottles), and \$30 every month to cover the costs of SMS messages · School teachers facilitated the process of student enrollment and study assessments at baseline and at the end of the study Abraham et al. [49] **Purpose:** Improve weight management (Hong Kong)

Text/Internet Intervention:

- Usual care and web- or internet-based intervention
- 12-week online curriculum
- Quiz at the end of each lesson
- Cell phone text messages follow up over 6 months
- Participants set specific goals related to diet and physical activity (baseline and monthly)
- Weekly semi-personalized messages that incorporated participant's diet and physical activity goals
- Participants replied with an emotion icon to represent their status with their goals for that week

Simplified Lifestyle Modification Intervention:

- Usual care and four meetings with a nutritionist over three months
- Patient-centered approach and cognitive behavioral concepts to improve diet and exercise knowledge and ways to change long term lifestyle

Sachse et al. [52] (Germany)

Purpose: Improve sun-protection knowledge and behavior in organ transplant recipients

Intervention:

- In-person training session by a dermatologist:
 - o 5-hour dermatological sun protection training
 - o Theory-based topics were covered, including skin types according to photo-typing scale, UV-rays, UV-index, sunscreen use, textile photo-protection, skin self-examination, and applying mnemonic ABCDE when evaluating skin lesions
 - o UV-index was defined as the maximum daily level of local UV-rays
 - O UV-index in the daily text messages was called "sun protection traffic light", as green, yellow and red
 - O All participants examined for any skin or mucosal disorders
- Text messages:
 - O Sun protection recommendations were sent daily for 4 weeks
 - o Content of text reminders were derived from participants local UV-index, based on German Meteorological Service
 - o Each message had 2 components:
- 1 Individual UV-index traffic light and 10 am local weather forecast every day
- Behavioral "prompt" or message, such as sun-safe clothing and wearing sunglasses

Matheson et al. [53] (United States)

Purpose: Increase HPV vaccination series completion rate

Planning and enrollment:

- Educational sessions with clerical, clinical and provider groups in clinic to explain the goals and flow of the project
- Clinical staff provided patients/parents with HPV vaccination information sheets, and providers discussed it afterwards
- If patients/parents initiated the HPV vaccine, text messages enrollment was offered
- Participants completed enrollment form, but also had to complete an opt-in process using their personal phones
- Patients were enrolled in the study over a period of 3 month, with a total follow up of 8 month

Intervention:

- Three generic text messages were sent per HPV vaccine dose: 7 days before due date, on due date, and 7 days after due date
- Message was always the same and read "You are due for your next vaccine dose. Please call our office at xxx-xxx if you have not yet completed a vaccine only appointment"
- Automated messages were sent through Call-Em-All platform

Note: Control groups were included in the table only if they had important relevant details to describe.

EMD: electronic monitoring device HPV: human papilloma virus PA: physical activity STIs: sexually transmitted infections UV: ultra-violet